Operational Vision

Drive workforce labor efficiencies through our productivity management system

vizient.

Overview

Vizient® Operational Vision is a comprehensive healthcare technology suite that empowers organizations to optimize their workforce and improve efficiencies through powerful, user-friendly operational tools.

Using artificial intelligence and machine learning, Operational Vision ensures providers have the insights necessary to improve financial performance and appropriately manage workforce staff; all with the end goal of advancing care delivery and quality.

Vizient's Operational Vision productivity management system enables leaders and change experts to distribute work and focus on higher impact projects while empowering staff to identify, execute and sustain change.

Utilizing basic payroll feed information and monthly patient volume numbers, blended with AI functions, Vizient Operational Vision translates typical financial metrics into graphical stories tracking patterns of variation and making them more easily understood.

Dashboards surface the metrics that matter most to you and offer best practice roadmaps and tips to achieve sustainable results.

Key benefits

Rapid actionable insights – Low-cost, high-value, AI-driven technology that uses readily available data to rapidly identify targets, insights and solutions at the system and department levels

Easy setup with limited IT burden – Operational Vision only needs payroll and volume data to get started. It is a simple data lift that does not burden IT and the data can be collected within a few hours

Measurable value creation – Finds patterns and analyzes root cause to create roadmaps of effective projects to realize value from the data

Clear dashboards for leaders and staff – Customizable interactive insight dashboards to support communication and ensure a common language between leaders and staff providing long-term, sustainable solutions for the organization

Seamless integration of Operational Data Base (ODB) insights - Operational Vision is the natural progression from ODB peer benchmarking. It allows users to compare-and-contrast externally against peers and internally against their own historical performance allowing members to meet and exceed ODB benchmarks

Workflow

- Operational targets: Detailed breakdown of targets and goals at the department, shift and per unit of service level

- Detailed root causes: Identification and explanation of root causes, patterns and trends.

- Regularly updated: Solution updates bi-weekly patterns, charts, and reports for every department and service line

- Department level analysis: Provides staff utilization, flexing to volume, non-labor expense and revenue

- Mapped projects: The AI maps projects to address each root cause, patterns and trends

- Historical coalesced data: Solution is capable of consolidating and coalescing historical data from disparate systems

Leadership command center
Senior Leadership dashboard

- High level view of organization: Progress and success updated and celebrated with each data refresh

- Detailed drill down: Drill down from organization to service line to department and even to staff or agency level

- Trending of key metrics: Focus on the key initiatives that drive value and communicate to staff

- Custom reports by VP, service line or any custom cohort: Tailor reports and automate to meet leaders' specific needs

- Categorized AI-driven insights: Patterns and root causes are trended and made visible for the health system

HomeBase
Department Manager dashboard

- Detailed insights for each department: Patterns and root causes are trended and made visible for each department

- Trending of key metrics: Volume, labor hours and labor spend

- Operational Data Base (ODB) benchmarking: The solution can incorporate the industry leading benchmarking for Vizient's Operational Data Base to compare and contrast against peers

- Multiple views: Including goals, history, pay practices, non-labor and revenue

- Detailed breakdown: Breakdown of targets and goals at the department, shift and per unit of service level

- Premium pay & skill mix trending: By last pay, last six pays and most recent year

Advanced management and reporting

- Project oversight: Communicate, plan, manage and sustain

- Detailed graphs of root cause: Visual and written breakdown of the real-time issue and opportunity

- Project library: Project options mapped to root cause for the specific department

- Detailed SBAR summary: A clear and easy to follow SBAR summary of plan details and steps

- Ability to add new AI patterns: AI is continuously learning as it discovers new patterns

- Continuous improvement: Projects across all departments are identified, managed and executed within the solution

To learn more, please contact **William Bowen**, Principal at **William.Bowen@vizientinc.com**.

As the nation's largest member-driven health care performance improvement company, Vizient provides solutions and services that empower members to deliver high-value care by aligning cost and quality in the critical areas of clinical, operational, and supply chain performance.