# 2020 Clinical Workforce Conference

**Presentations**

Please access the following presentations to learn more from your peers on trending topics affecting the clinical workforce.

**November 4, 2020**

<table>
<thead>
<tr>
<th>Presenter(s)/Hospital Name</th>
<th>Presentation <em>(click link to view recording and presentations)</em></th>
</tr>
</thead>
</table>
| • Robert Dean, DO, MBA, SVP, Performance Management  
  • Evy Olsen, MSN, MBA, RN, Associate Vice President, Nursing Programs  
  • Christen Hunt, DNP, NP-C, CNP-AC, Senior Director, Nursing Programs  
  • Vizient, Inc. | Opening General Session: Clinical Workforce Engagement and Alignment |
| Advanced Practice Provider Onboarding – The Show Must Go Online!  
  • Monica Nandwani, DNP, RN, FNP-BC, Manager of Advanced Practice Providers  
  • Salma Mansour, MBA, MSN, RN, ACNP-BC, Advanced Practice Administrative Fellow  
  • Stanford Health Care | Panel 1A: Equipping New Clinicians |
| Sink or Swim: Preparing Our New APPs to Jump Into the Deep End  
  • Tara Morton, MSN, ACNP-BC, APP Director of Clinical Operations  
  • Bridget Boeckman, APRN, AGACNP, FNP, Critical Care APP Supervisor  
  • Nebraska Medicine | Presentations:  
  • Advanced Practice Provider Onboarding – The Show Must Go Online!  
  • Sink or Swim: Preparing Our New APPs to Jump Into the Deep End  
  • A Perfect Match: A Collaboration between an Academic Nursing Program and Academic Health Center |
| A Perfect Match: A Collaboration between an Academic Nursing Program and Academic Health Center  
  • Maria Lofgren, DNP, ARNP, NNP-BC, CPNP, FAANP, Director of Advanced Practice Providers  
  • Mary Dirks, DNP, ARNP, CPNP, FAANP, Assistant Dean for Graduate Practice Programs  
  • University of Iowa Healthcare | Panel 1B: Redeploying staff to meet crisis demands |
| Standing in the Gap: Pediatric Hospitals Supplement Adult Facilities  
  • Lisa Labat, MBA, BSN, RN, NEA-BC, AVP, Patient Care Services  
  • Lesley Loewe, MHA, BSN, RN, Director of Nursing Operations  
  • Children’s Hospital New Orleans | Presentations:  
  • Standing in the Gap: Pediatric Hospitals Supplement Adult Facilities  
  • The Little Things that Improved the COVID MICU Work Environment  
  • Meeting Staffing Demands in a Crisis: Lessons Learned from COVID-19 |
| The Little Things that Improved the COVID MICU Work Environment  
  • Connie White-Williams, PhD, RN, NE-BC, FAAN, Senior Director  
  • Terri Poe, DNP, RN, NE-BC, Chief Nursing Officer  
  • University of Alabama at Birmingham Hospital |  

© 2021 Vizient, Inc. All rights reserved.
### Meeting Staffing Demands in a Crisis: Lessons Learned from COVID-19
- Jacqueline E. Bassett, MBA, Director, People Strategy
- Raynette Pucik Maisura, MSN, RN, Director for Perioperative and Procedural Services
- Marla R. Robinson, MSc., OTR/L, BCPR, BT-C, FAOTA, Assistant Director, Inpatient Therapy Services
- UChicago Medicine

### A Digital Health Response to COVID-19: Agility, Innovation, and Collaboration
- Dr. Melinda Cooling, DNP, MBA, APRN, FNP-BC, NEA-BC, VP Advanced Practice & Chief Clinician Executive Digital Health, St. Gabriel Digital Health (OSF HealthCare)
- Colleen Klein, PhD, APRN, FNP-BC, Education & Research Scientist, Advanced Practice
- Lisa Pierce, DNP, APRN, CPNP-AC, Director of APP Education and Fellowship Programs
- OSF HealthCare

### Panel 2A: Adapting to new care modalities
**Presentations:**
- A Digital Health Response to COVID-19: Agility, Innovation, and Collaboration
- We got you…virtual care for cancer patients!
- Fast and Furious 19: Telehealth during a global emergency

### We got you…virtual care for cancer patients!
- Deepa Shah, PA-C, NP, Director of Advance Practice, Cancer Destination Service Line
- Stanford Health Care

### Fast and Furious 19: Telehealth during a global emergency
- Tamara Scott, MS, Business Intelligence Specialist (Virtual Care) and Daniel Stein, MS, IT Telehealth Supervisor
- UC Davis Health

### Improving Physician Well-being through Peer Coaching
- Christine D. Miller, MD, Certified Physician Development Coach
- Susan G. MacLellan-Tobert, MD, Physician Development Coach
- Gundersen Health System

### Panel 2B: Building clinician leadership and mentorship infrastructure
**Presentations:**
- Improving Physician Well-being through Peer Coaching
- Maintaining and Sustaining Advanced Practice Provider Mentorship during a global pandemic
- tAPPing Advance Practice Providers into Leadership and Mentorship Opportunities within an Organization

### Maintaining and Sustaining Advanced Practice Provider Mentorship during a global pandemic
- Amy B. Ziegler, DNP, ACNP-BC, NEA-BC, Manager, Advanced Practice Providers
- Kelly Bugos, MS, RN, ANP-BC, AOCNP, Manager, Advanced Practice
- Stanford Health Care

### tAPPing Advance Practice Providers into Leadership and Mentorship Opportunities within an Organization
- Katherine Byar, MSN, APN, BC, BMTCN®, Oncology Nurse Practitioner
- Risa Zimmerman, MBA, MPAS, PA-C, DFAAPA, Director of the Office of Advanced Practice
- Robbe Peetz, MBA, PA-C, MT (ASCP), Advanced Practice Provider Manager, Cancer Services
- Nebraska Medicine
### November 5, 2020

<table>
<thead>
<tr>
<th>Presenter(s)/Hospital Name</th>
<th>Presentation (open link to view recording and presentations)</th>
</tr>
</thead>
</table>
| • Steven Johnson, MBA, Director of Value Engineering  
  • University of Utah | Empowering a value culture |
| A Road Map to Implementing Debriefing in the Emergency Department | Panel 3A: Clinician resilience strategies |
| • Alexandria DePew, MSN, RN, CEN, TCRN, MICN, Clinical Nurse Leader  
  • Alyssa Johnson, MSN, RN, CNL, CEN, Clinical Nurse Champion  
  • UC Davis Medical Center | Presentations:  
  • A Road Map to Implementing Debriefing in the Emergency Department  
  • Redeployed First: Advanced Practice Providers Wellbeing and Grit During COVID-19  
  • Supporting Our Staff: No One Left Behind |
| Redeployed First: Advanced Practice Providers Wellbeing and Grit During COVID-19 |  |
| • Melissa Hockaday, MSN, ACNP-BC, Vice President & Chief Nursing Officer  
  • Lindsay Haskett, MSN, RN, Department of Surgery  
  • Indiana University Health |  |
| Supporting Our Staff: No One Left Behind |  |
| • Timothy E. Klatt, MD, Medical Director, Patient Safety  
  • Alicia Pilarski, DO, Medical Director, SOS Peer Support  
  • Froedtert and Medical College of Wisconsin |  |
| Neonatal Nurses Find Their Rhythm in a Heart Failure Clinic | Panel 3B: Elevating clinician impact |
| • Marla Couture, DNP, CRNP, ACNP-BC, Nurse Educator, Faculty  
  • Morgan Feltman, MSN, RN, CNL, CEN, Clinical Nurse Leader  
  • University of Alabama at Birmingham School of Nursing | Presentations:  
  • Neonatal Nurses Find Their Rhythm in a Heart Failure Clinic  
  • Certified Nurse Assistant (CNA) Advancement Ladder  
  • Role of the Ambulatory Care Pharmacist in Reducing Hospital Utilization of Complex Patients – a Collaborative Approach |
| Certified Nurse Assistant (CNA) Advancement Ladder |  |
| • Susan Van Dyk, MA, RN, NEA-BC, Director- Nursing Support Services  
  • Kelly Medero, MSN, RN, CCRN, NE-BC, Director- Critical Care Services  
  • Denver Health |  |
| Role of the Ambulatory Care Pharmacist in Reducing Hospital Utilization of Complex Patients – a Collaborative Approach |  |
| • Laura McAuliffe, PharmD, BCACP, CDE, Clinical Pharmacy Specialist – Ambulatory Care; PGY-2 Ambulatory Care Residency Program Director  
  • Rhode Island Hospital |  |
| • Tomas Villanueva, DO, MBA, FACPE, SFHM, Associate Vice President, Clinical Resources  
  • Vizient, Inc. | Belonging at work: your impact as a leader |